



# Ekara training catalog

#### CONTACT:

#### **Training**

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<sup>\*</sup> for information only, variable according to the number of participants and their level.

<sup>\*\*</sup> may change depending on the product

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### 1. Purpose

The purpose of our training center is to contribute to building the skillsets and knowledge required to use our Ekara solutions optimally.

To carry out our mission, we have drawn up a set of training modules that match our customers' expectations and needs

These training modules can be followed up by a certification cycle which validates participants' expertise in the use of our tools.

### 2. DISCOVERY training

DISCOVERY (TRA-DISCO)	
How long*	2h
How many participants	4 participants minimum; 20 participants maximum
Format	Remote
How often	Every Friday
Requirements	None
Subjects covered**	Overview of the Ekara application
Availability	Available

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## 3. ADVANCED training modules

#### 3.1 Ekara Web training

#### Initial Web (TRA-WEB1)

	Initial Web (TRA-WEB1)
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys)
	Flows must be open and validated
Subjects covered**	<ul> <li>Participants gain hands-on experience on our Ekara Academy training platform to:</li> </ul>
	Create a deployment area
	Create a schedule, with an in-depth look at the menu
	<ul> <li>Gain detailed knowledge of the steps involved in creating journeys (basic settings, types of user journeys, scenarios, etc.)</li> </ul>
	<ul> <li>Use functions (conditionals, clicks, delays, text input)</li> </ul>
	<ul> <li>configure a DOM element of a website</li> </ul>
	perform image captures and OCR
	Analyze returned measures in detail
	View incident details and analyze incidents
Availability	Available

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Advanced web (TRA-WEB2)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys) Flows must be open and validated
Subjects covered**	<ul> <li>Creating site parameters (site id)</li> <li>Use of logical loops</li> <li>using shared data</li> <li>using keystroke sequences</li> <li>customizing error messages</li> </ul>
Availability	Available

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E	xpert web (TRA-WEB3)
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys)
	Flows must be open and validated
Subjects covered**	Creating complex journeys
	<ul> <li>Defining the context of a journey (blacklist, user agent, etc.)</li> </ul>
	Use of variables
	<ul> <li>Using shared data in more than one journey (e.g. login and password)</li> </ul>
	Using neutral steps
	Expert analysis: comparing waterfalls
	Handling reports
Availability	Available

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### 3.2 Ekara Business Apps training

Initial Business Apps (TRA-BAPP1)

Initial Business Apps	
(TRA-BAPP1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys) Flows must be open and validated
Subjects covered**	<ul> <li>Opening of applications (e.g. Notepad, Adobe Reader)</li> <li>Configuring keyboard keys</li> <li>Performing image captures and OCR</li> <li>Detailed analysis of returned measures</li> <li>Incident analysis</li> </ul>
Availability	Available

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Ekara Business Apps	
	(TRA-BAPP2)
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys)
	Flows must be open and validated
Subjects covered**	Creating a complex scenario
	<ul> <li>Using variables in a scenario</li> </ul>
	<ul> <li>Using neutral steps</li> </ul>
	Detailed analysis of returned measures
	Incident analysis
Availability	Available

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### 3.3 Ekara Mobile training

#### Initial Mobile (TRA-MOB1)

Mobile Initial (TRA-MOB1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys) Flows must be open and validated
Subjects covered**	<ul> <li>Opening applications</li> <li>Configuring objects of the application with their ID, Name, etc.</li> <li>Performing image captures and OCR</li> <li>Detailed analysis of returned measures</li> <li>Incident analysis</li> </ul>
Availability	Available

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Advanced Mobile (TRA-MOB2)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys)
	Flows must be open and validated
Subjects covered**	Creating complex journeys
	Using neutral steps
	Configuring constraints (internally)
	Using variables in journeys
Availability	Available

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### 3.4 Ekara API training

### API (TRA-API1)

API (TRA-API1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	The latest version of Ekara Studio must be installed (tool for creating user journeys)
	Flows must be open and validated
Subjects covered**	Using Postman  Creating API-monitoring journeys
Availability	Creating API-monitoring journeys  Available

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### 3.5 Ekara Private Robot training

Private Robot (TRA-RP1)	
How long*	½ day
How many participants	6 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	none
Subjects covered**	<ul> <li>Overall Ekara architecture</li> <li>Ekara robot instructions and installation</li> <li>Testing &amp; validation</li> <li>Troubleshooting / Run</li> </ul>
Availability	Available

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### 3.6 Ekara Private Platform training

Private Platform (TRA-RP1)	
How long*	½ day
How many participants	2 participants maximum
Format	Remote or face-to-face
How often	On request
Requirements	Participants should have basic technical skills in computer applications running on certain operating systems.
Subjects covered**	<ul> <li>Define the architecture of the ekara private platform.</li> <li>Define the role of the different services and APIs.</li> <li>Troubleshooting cases.</li> </ul>
Availability	Available

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### 4. Certifications

#### 4.1 Foundations certifications

Web foundations (CERT-WEB1)

Web foundations (CERT-WEB1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of TRA-WEB1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

Business App foundations (CERT-BAPP1)

Business App foundations (CERT-BAPP1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of TRA-BAPP1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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### Mobile foundations (CERT-MOB1)

Fondations Mobile (CERT-MOB1)	
Format	Online quiz and practical case
How often	On request
Prerequisites	Prior completion of TRA-MOB1
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

### API foundations (CERT-API)

	Fondations API (CERT-API)
Format	Online quiz and practical case
How often	On request
Prerequisites	Prior completion of TRA-API
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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#### 4.2 Advanced certifications

### Advanced Web (CERT-WEB2)

Advanced Web (CERT-WEB2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul> <li>Prior completion of TRA-WEB1, TRA-WEB2 or TRA-WEB3 training</li> </ul>
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

### Advanced Business App (CERT-BAPP2)

Advanced Business App	
(CERT-BAPP 2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul> <li>Prior completion of TRA-BAPP1 &amp; TRA-BAPP2 training</li> </ul>
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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### Advanced Mobile (CERT-MOB2)

Advanced Mobile App (CERT-MOB2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul> <li>Prior completion of TRA-MOB1 &amp; TRA-MOB2 training</li> </ul>
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

### 4.3 Expert certification

### Expert (CERT-EKARA)

Expert (CEA01)	
Format	Online quiz and practical case
How often	On request
Prerequisites	<ul> <li>Prior completion of TRA-WEB1, TRA-WEB2, TRA-WEB3, TRA-MOB1, TRA-MOB2, TRA-BAPP1, TRA-BAPP2 &amp; TRA-API1 training</li> <li>Successful completion of CERT-WEB2, CERT-BAPP2, CERT-MOB2, CERT-API</li> </ul>
Subjects covered	Creation of a user journey without help from the instructor
Availability	Available

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